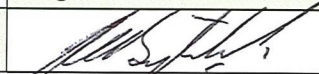
	<b>MULTI GREEN Quality Management System</b>		Standard reference Clause:	QM	OHS	ENV
	<b>QUALITY MANAGEMENT POLICY</b>		Document Ref:	5.2		
			Revision No:	5.2		
			Rev Date:	0		
			Page:	24/06/2024		
Approved By:	Managing Director	Signature				

**MULTI GREEN** Management team is committed to providing our customers with quality products that consistently exceed their expectations by developing, implementing, and maintaining a Quality Management System which conforms with (International Standards) ISO 9001:2015.

As an integral element of the Supply Chain, we ensure communication on Quality matters with our key stakeholders including Identified Suppliers, Customers, Regulatory and Statutory bodies

To achieve this, **MULTI GREEN** is committed to the following Principles:

- Comply with **Applicable Statutory and Regulatory requirements** and with mutually agreed quality requirements of customers prescribed fertilizer needs, while keeping abreast of and conforming to The Fertilizer Association of South Africa and customer soil analysis.
- Statutory / Regulatory compliance conforms to requirement of governing bodies.
- Conduct a **Risk and Opportunities Assessments** to identify hazards within the scope of our quality management system. Significant hazards are taken into account in establishing, implementing, and maintaining the Quality Management System
- **Customer Focus** - Customers are our Lifeblood and we consistently meet their fertilizer requirements and expectations as defined in product specifications and orders. Customer satisfaction is measured through customer surveys, whereby the results are communicated throughout our Organisation.
- **Competence** – Continuous training provided to ensure competent personnel.
- **Involvement of People** - We involve our people to achieve ownership of and improved performance.
- **Performance monitoring and measuring analysis and evaluation** – the following elements are monitored and measured: Raw material quality, finished goods quality, Customer satisfaction and Blending process performance.
- **Supplier Partnering** - In conjunction with our VKB Office, we assist in Identifying and selecting business partners to achieve common objectives. Set and regularly review Quality objectives and targets that are implemented into the company's strategic goals to ensure continual customer focus and quality management system improvement

Top management shall ensure that this policy is communicated, implemented, supported and maintained at all levels of the organization.

This policy is available on our website and or on request.

This policy and the overall system are reviewed periodically by Top Management to ensure continued suitability, adequacy, and effectiveness.

Through our annual management review process, opportunities for improvement will be determined. Quality objectives will be set for those opportunities requiring a multi-disciplinary effort.